



## **Terms & Conditions**

### **Deposits**

#### **Weddings**

A deposit of £2,000 is taken to secure your booking

#### **Events**

A deposit of £300 is taken to secure your booking

#### **Bedrooms**

Credit/Debit card details are taken to secure your booking.

### **Rate Policy**

Rate inclusive of full English breakfast, VAT, free wifi and complimentary parking

### **Cancellation policy**

Cancellations must be made by either contacting the hotel direct on 01438 717793 or online you must obtain a cancellation number.

Bookings cancelled after 2pm on the day before arrival will be charged at full room tariff for the first night.

It is the sole responsibility of the customer to obtain a valid cancellation number. The hotel will not accept any liability for loss of monies due to non cancellation or bookings which are cancelled after the given date.

The hotel reserve the right to refuse / cancel any booking(s) without prior notice, and / or reallocate alternative room(s) type(s) should they deem necessary.

### **Children**

We offer a complimentary cot. Children are charged at £20 to stay in parents room using existing beds and include full English breakfast

### **Check in/check out times**

All bedrooms are guaranteed available from 2pm on the day of arrival. We require guests to vacate their accommodation by 11am on the day of departure. Later departure times are available by arrangement only and may be subject to a charge.

### **Pets**

We have a couple of dog friendly bedrooms that are an extra charge of £50

### **Smoking policy**

We have a strict no smoking policy.